

# SEND

## Newsletter

KNOWSLEY  
SPECIAL  
EDUCATION  
NEEDS AND  
DISABILITIES

ISSUE 1 DECEMBER 2017

**SEND 0-25** Flourishing and achieving; becoming fulfilled and purposeful adults

# Welcome

to the first SEND newsletter.

We want to improve the sharing of information between staff from different services, providers and the people we are here to serve - the young people with SEND and their parents/carers. We will circulate a newsletter every six weeks or so. If you have information to share please let us know via the **Local Offer** website. To achieve the best outcomes for all our children and young people with SEND we need to work together.

## Did you know...

**At KS2 and KS4 Knowsley pupils with SEN do not meet national averages. We are improving our progress tracking so that we can provide more support to improve outcomes.**



## HOW ARE WE DOING?

Our personal health budgets are examples of best practice - the Department of Health (DoH) are sending other areas to learn from us.

In 2016 we completed 92.5% of new Education, Health and Care Plans (EHCPs) in 20 weeks - (national average 55.6% - we were well above average).



## WHAT IS... OUTCOMES BASED ACCOUNTABILITY?

Staff in Knowsley work hard. We know how much we do, how many children we see, if we meet timescales and if our waiting time is acceptable... but **what difference do we make to outcomes for those with SEND for 0-25 year olds?**

We are well qualified... *so what?*

We are good value for money... *so what?*

Parents are very satisfied with what we do... *so what?*

We need to be able to say - **children and young people with SEND achieve good outcomes** and to do that well we need good communication - we need to share important information.

We must ensure that children, young people and parents feel they have participated fully in all we do and have a sense of co-ownership.

**This is 'co-production' - one of our statutory responsibilities.**



## LOCAL OFFER

If you are a young person with SEND or a parent/carer **tell us what you think** ([www.knowsleyinfo.co.uk](http://www.knowsleyinfo.co.uk)) about the Local offer website and your experience of finding the information you were looking for.

You can send a message from the front page of the **Local Offer** or put Knowsley, Local Offer, SEND in your search bar.

If you manage a service or provision (including schools and settings) - information about your 'offer' must be included on the Local Offer website.

You are the owner of the information and it is your responsibility to make sure that it is up to date and correct

- Is it? Do you check?
- Have you tested your information? - Can you find it? Is it easy to understand and follow up?

### Even better if...

Can you put video information on your page? Showing and explaining what you do is clearer and more interesting!

Have a young person or parent telling their experience of your service, the difference you have made.

# LGA\* REVIEW

## what they said and what we need to do next?

Following the review in May we are working to improve the following:

- We need to be **more joined up** across all services and providers who work with those who have SEND 0-25
- We need to be more joined up around **'leadership'** of change, improvement, achieving better outcomes
- We need **more pooled budgets** to make better use of resources
- We need to do more to encourage the take-up of **personal budgets**
- We need to be **better at communication** between services and with families
- We need to **share good practice** - we have much to be proud of
- We must get **better at co-production** ('with' not 'to') service users as partners
- We need to **focus on the 'difference we make'** rather than 'what we do' - we can show progress for those with SEND - linked to what we do

\*Local Government Association

## Did you know...

**At the end of the Foundation stage our children achieve better than the national average.**



# WHAT DOES THE CODE OF PRACTICE SAY ABOUT PARENT CARER FORUMS?

(Page 22, 1.13) Parent Carer Forums are representative local groups of parents and carers of children and young people with disabilities who work alongside local authorities, education, health and other service providers to ensure that the services they plan, commission, deliver and monitor meet the needs of children and families.

Parent Carer Forums have been established in most local areas and local authorities are actively encouraged to work with them.

More information about Parent Carer Forums is available from the websites of [Contact a Family](#) and the [National Network of Parent Carer Forums](#).

We have a local Forum: [Knowsley Parent Carers Voice](#) (visit their website to find out more).

A Parent carer Forum represents the full range of special needs - not just for those with EHCPs.



## Did you know...?

Learners with SEND now have access to supported internships with a range of employers. Nine of the eleven first internees have gone on to achieve paid employment.

## Did you know...?

Knowsley CCG commissions services for SEND 0-25 from a range of health providers so that we can meet all health needs.

## Did you know...?

Knowsley has the highest rate of SEN in England.

# OUR STATUTORY RESPONSIBILITIES:

- Identify SEND, assess and meet SEND, improve outcomes for those with SEND
- Co-production: ensure full participation of children and young people with SEND and their parents/carers; provide a joint, multi-agency, team around the child approach

## LOCAL AREA INSPECTION

Ofsted and CQC\* are inspecting every local area in England

They are checking how effectively:

- we are implementing the Children & Families Act 2014
- we are meeting our statutory responsibilities (see top of the page)

**We will get five days notice**

They will reach their judgements based on what children and young people and their parents/carers tell them - how well is it working for them and what difference are we making.

\*Care Quality Commission



## A CASE STUDY TO SHOW THE DIFFERENCE WE HAVE MADE

Using a personal health budget to improve outcomes for a child (known as A) with complex SEND.

### Needs:

**Complex physical health needs.**

These impact upon family as a whole due to the intensity and frequency of daily care interventions.

There is a complex 24 hour package of support - from an agency, her family and in school.

Some support was delivered by a complex care agency.

### Challenge:

**On-going consistency of carers and there was no contingency (a new person may arrive if a regular carer was ill).**

Her mother felt she repeatedly had to support the training of new staff.

A and her parents had built up an excellent working relationship with three carers who had worked with her for several years and who wanted to concentrate on providing care solely for A.

A personal health budget was set up so that these carers can provide the support package at home, in the community and at school.

### The difference we made:

Care managed by familiar family and carers who know A very well is providing flexibility and leading to improved outcomes in all areas of A's life.

## Do you know who...?



Every local area has a DCO (Designated Clinical Officer)

**Our DCO is Helen Meredith - Chief Nurse with Knowsley CCG (Clinical Commissioning Group).**

Helen is the Health Lead for SEND 0-25 in Knowsley.



Every local area has a LANO (Local Area Nominated Officer)

**Our LANO is Paula Sumner - Assistant Director, Early Help, Knowsley Council**

When we have our local area inspection, Paula will be the key link with the inspection team.